GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:3068
ANSWERED ON:16.03.2016
Change in Refund Rules
Chaudhary Shri P.P.;Gandhi Shri Dilip Kumar Mansukhlal;Kachhadia Shri Naranbhai;Shekhawat Shri Gajendra Singh

Will the Minister of RAILWAYS be pleased to state:

(a) whether rules regarding refund of booking amount have been changed;
(b) if so, the details thereof and the reasons therefor; and
(c) the amount earned by the Railways from passengers who do not claim or file for refund or TDR for journeys that they do not undertake during the last three years, zone and year-wise?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)

(a) to (c): A Statement is laid on the Table of the House.
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